

COMPANY PROFILE

Cloud 9 Care Ltd is a local company, owned and managed by local people. We are specialists in the provision of Home Care, with an enviable reputation for the quality and reliability of our services. We recognise that our key asset is our workforce and we have always adhered to the highest recruitment standards. We seek to employ people who have a commitment to the principals of Home Care, who wish to provide a supporting and an enabling service, allowing people to maximise their own potential.

Our Management Team provide back-up services to our Carers, with a senior member of staff always available to offer support and advice. All our Managers are themselves experienced Carers, giving them direct insight into the demands and pressures of care work. When necessary managers will work "in the field" to provide emergency cover for sickness or holidays. We are a friendly, informal and relaxed organisation delivering care to the highest standards.

We offer a clear career pathway for Carers. Following on from initial Induction Training staff can move on to develop their skills through on-going training and development. We have a fully funded NVQ training programme which enables carers to obtain a formal qualification.

Wherever possible we recruit internally to senior positions. Currently all our Senior Carers and Managers have started with Cloud 9 as Carers and we are pleased to have been able to help them develop their careers in care.

Cloud 9 provide care in a wide range of circumstances. We are an Approved Provider with Essex Social Services and have a contract to undertake work on their behalf. We also work for the Health Service, providing care to people in the community as a complimentary service to the District Nurses. Cloud 9 specialise in supporting people who wish to die at home and this aspect of our work is particularly in demand. Many of our clients are self-funding or are financially supported by their families. However, whatever the circumstances, the quality of care is always the same and the needs, hopes and aspirations of the people we care for are at the centre of all we do.